



## TOURS & SAFARIS

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### Privacy Policy

Redna Tours and Safaris values our client's privacy and takes great care to protect, store and delete any information provided to us with.

### Our Legal Obligations

- We will keep your data securely.
- We will share only when you agree.
- The data is meant to help in planning your safari stay, travel and to meet other legal requirements where law requires us to.
- We shall Put you in control by allowing you to update, delete and access your data.

Personal Information that we collect from you or receive from other parties such as Travel Agents

- Full Names
- E-mail Address.
- Telephone Numbers.
- Date of Birth.
- Essential Details in your Passports.
- Medical Conditions.

- Dietaries and Allergies.
- Disabilities.

### The purpose of Collecting your personal data

- To help in having a booking contract/Confirmation between you and ourselves where full Names are required.
- To constantly communicate with you when travelling
- To book other accommodations, flights and/or any other services as required by the client.
- For our financial services such as audits and accounting
- When required by ourselves or any of Kenyan authorities or other authorities in good faith for legal, compliance and crime detection and prevention purposes and we always carefully review and validate these requests before any personal information is disclosed.

Protection and storage of your personal Data.

We are mandated by law to protect the personal information that our clients share with us and safeguard such privacy by:

- Placing confidentiality contracts on our employees.
- Permanently Deleting, Erasing or destroying personal information no longer needed for the purposes for which it was collected for however We are not required to comply with such requests to destroy personal information if the processing of the information is required for compliance with a legal obligation; or for the process in establishment, exercise or defense of legal claims.

### Exceptions from our privacy policy

Redna Tours and Safaris might take the guests photos and Videos during the excursions solely for marketing purposes. This shall be done upon getting the guest's consent.

### How to contact us

For any concern, please use ONLY the following email address [info@rednatoursandsafaris.com](mailto:info@rednatoursandsafaris.com)